

## **140<sup>th</sup> Anniversary of Macao Post and Telecommunications**

Time flies and after more than a century of development, Macao Post and Telecommunications Bureau (CTT Macao) celebrates its 140<sup>th</sup> anniversary in 2024.

CTT Macao was established on the 1<sup>st</sup> of March, 1884 and the first Macao stamp “Crown” was issued on the same date, hence opening a new page in the postal history of Macao. Since its establishment, CTT Macao has not only provided traditional postal services to the public, but also continuously evolved and expanded its functions along with the development and changes of the times, in order to better serve the society. In 1917, CTT Macao established its postal savings service and in 1927, CTT Macao was entrusted with the operational functions of telephone and wireless telegraphy. Telecommunications service was franchised in 1981 and operated by a private company. CTT Macao has been responsible for telecommunications regulation until 2000, and it was renamed as Macao Post in the same year. In 2006, the Communications Museum was established, and in the same year the e-signature and electronic certification service was launched to meet the needs of e-commerce development. In 2017, Macao Post was renamed as CTT Macao and resumed the responsibility of telecommunications regulation.

Today, in addition to the areas of postal services, telecommunications regulation, postal savings services, and the Communications Museum which is responsible for promoting science and philatelic culture to the public, we continue to work tirelessly to develop Macao stamps. With meticulous selection, unique design style and high-quality printing, Macao stamps have won numerous awards and received international recognition. In addition, local and overseas philatelists are very fond of the philatelic products jointly and regularly issued by CTT Macao, China Post and Hongkong Post on important topics, which fully demonstrate the solidarity and good co-operation and interaction among the three postal administrations. The successful launch of philatelic products as well as the related cultural and creative products helps promote philatelic culture and connect people in the three regions.

As the Government of the Macao Special Administrative Region continues to promote the e-government and digital economy, our e-signature and electronic certification services have developed rapidly since 2006. On the other hand, more and more countries or regions have implemented electronic customs clearance for mail since 2019. In this regard, we have made efforts to upgrade and improve the electronic customs declaration system to optimize user experience. Through the above services, we have built a solid communication bridge for enterprises, organizations and individual customers around the world, and these services have become the important engines for connecting the world, developing international business and facilitating the development of the Greater Bay Area.

In the face of the challenges posed by the ever-changing technological advancement, CTT Macao has leveraged on its century-long experience to continue to innovate and meet the different needs of the public. As a modernization of postal service, Macao’s first self-service postal centre was officially opened in 2022. In 2023, Macao Postal Savings Credit Data Platform was officially launched to provide the local banking industry with a comprehensive report on personal credit, enabling the banking sector to manage risks more effectively. With the retirement of the 2G network and

ADSL in Macao, the launch of 5G services will facilitate the application of smart technologies in important areas, such as people's livelihood and the economy, which will benefit different industries.

The solid foundation of CTT Macao was laid by the hard work of our predecessors, and the contributions of all our colleagues are the grains of sand that have strengthened this foundation. With the issuance of the stamps "140<sup>th</sup> Anniversary of Macao Post and Telecommunications", CTT Macao will continue to uphold the beliefs of impartiality, professionalism, and people orientation, and also embrace the future challenges and opportunities with a positive and enterprising spirit. We wish CTT Macao continued success while moving towards the next brilliant milestone.

Author: Lau Wai Meng  
Director of Macao Post and Telecommunications Bureau  
Translation: NextVector Consultants Ltd.